

All your payment solutions
in one place.

monri
MEMBER OF *Payten*

 THOR

REMARIS

 SMART

START

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Ideal for:

- ✓ restaurants
- ✓ concerts
- ✓ events

New solutions

Wireless POS terminal

Are cables holding you back?

Order a wireless terminal connected to the cash register!

- ✓ Cash register and POS integrated over the Internet
- ✓ No investment, the terminal is rented
- ✓ The tip is entered by the guest and it is automatically fiscalized to the bill



Automatic data filling for R1

- ✓ Retrieve data for R1 receipt via PIN
- ✓ It applies to all companies in the EU
- ✓ Works on Remaris, Smart, and Start!





We do business in
Croatia, Bosnia and Herzegovina,
Serbia, Slovenia, North Macedonia,
Albania, Montenegro, and Romania.



About us

Monri Payments is a **leading regional provider** of cash registers and payment services.

In 2024, our POS terminals processed more than 600,000 transactions daily. Our cash register software solutions for the hospitality industry (Remaris and Smart), retail and wholesale (Thor), and service industries (Start), issue 800,000 receipts every day. We are proud to be the only regional company offering its clients all payment and cash register solutions in one place.

 **170+**
employees

 **8.000+**
cash registers on
the market

 **2.500+**
handheld terminals

 **18.500+**
POS terminals

 **16.000+**
clients



Mission



To be a reliable partner that meets all the client's needs in the payment and invoicing segment.

Vision



To leave an enhanced payment experience all around the world to the generations that follow.



HoReCa cash registers and back office

Customized solutions for all types of establishments

- From small businesses to large systems, Monri supports the growth and needs of each client

Expert and local support 24/7

- We are available from implementation to maintenance

Technological innovation

- Our Remaris and Smart solutions set standards in the industry

Smart integrations

- Simple connection with suppliers and bookkeeping for easier work

User-friendly

- Intuitive cash registers fitted to everyday business needs

REMARIS

SMART

HORECA CASH REGISTERS AND BACK OFFICE

Coffee shops and clubs



System reliability and support

- Cash registers designed for the hospitality sector, adapted to the specific needs of cafés and clubs
- Access to expert customer support and a technical team covering all of Croatia



Cash register speed

- Quick and easy creation of receipts during intense business periods



Business supervision

- The mobile applications enable real-time business monitoring
- Tracking of open accounts, inventory, and staff activity from any location
- Detailed reports and comparisons provide insight into the condition of the establishment as well as comparison with previous periods





Business in the cloud

- Availability of business data anywhere, anytime - whether you're in your coffee shop, office, or working while on vacation
- Resilience to security threats by storing data in the Cloud ensures protection against data loss or hacker attacks



Easy management of discounts and promotions

- Flexible adjustment of discounts, promotions, and related sales according to items, customers, payment methods or their combinations



Loyalty cards

- Granting discounts to guests with accompanying spending limit control
- The possibility of setting specific times or benefits per day



Straightforward business expansion

- Granting discounts to guests with accompanying spending limit control

HORECA CASH REGISTERS AND BACK OFFICE

Restaurants



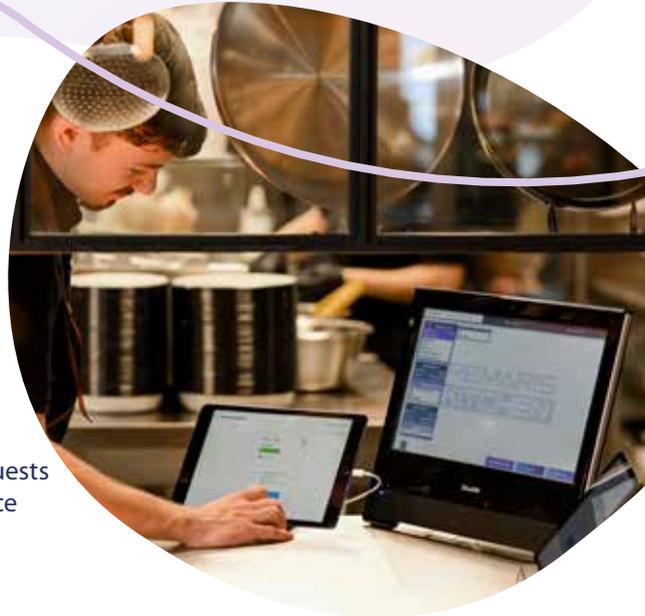
Advantages of
the hospitality system



Graphical representation of tables

- Table overview with insight into the open amount and the time elapsed since the last order
- Simple editing and customization of your restaurant floor plan through an intuitive interface





Packages and guided sales (Mix & Match)

- Creating unique packages with product groups so guests can choose their own combination with the right price displayed
- Guided sales help inexperienced waiters know what to offer guests



Communication with the kitchen: from the cash register or handheld terminal

- Adding a kitchen screen for better coordination between waiters and chefs
- Automatic block printing or display of messages on the screen for different preparation locations (kitchen, grill, bar)
- Each order is recorded from the start to the issuing of the receipt, with complete data security



Customized preparation instructions

- Predefined, typed or handwritten instructions for the kitchen
- Ability to enter text or send images, with display on the order pad or the kitchen screen

ACCESSORIES FOR HORECA CASH REGISTERS

Optimize and speed up the entire process:

From ordering, through the kitchen, to payment!

Receiving an order

The waiter takes the guest's order at the table via a handheld terminal.



Order on screens

Food orders are displayed on a screen in the kitchen, and drinks on a screen for the bar.

The food is ready!

The chef marks that the food is ready. The waiter receives a notification at the terminal that he can serve the order.



Handheld terminals for waiters

Ordering and payment via one handheld terminal!

- ✓ **Increase in turnover** – Speeding up order processing and increasing table turnover
- ✓ **Time saving** – Quick communication with the kitchen and work optimization
- ✓ **Fewer errors** – Electronic transmission of information ensures accurate orders and accurate billing
- ✓ **Better control** – Real-time overview of all orders via written records

ANDROID

- Android based terminals, designed for professional use in the hospitality industry
- Economical hospitality equipment
- 5 inch touchscreen display

Choose a device according to the needs of your business! →

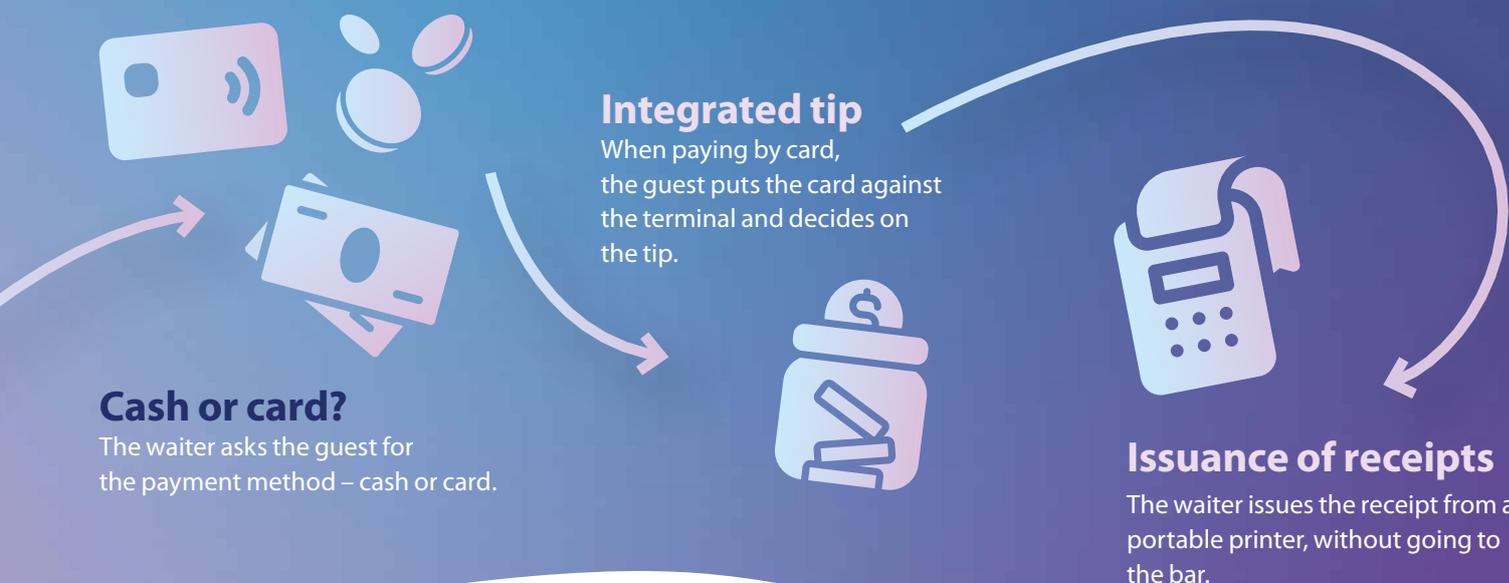


ORDERMAN

- Professional series of NCR Orderman terminals for demanding users seeking high quality
- Ideal solution for advanced work with tables in the hospitality industry
- 6-inch touchscreen display
- Up to 5 years of GOLD warranty covering all malfunctions and damage to the device



Sound notifications on the terminal!



Kitchen and customer screens



Customer screen

- Guests track the order status: queue number, preparation or notification of ready order
- Possibility to combine screens with order printers



Kitchen screen (KDS)



Display of the recipe with the ordered dish

- Communication with handheld terminals (sending and receiving messages)
- Display of completed orders for waiters and guests
- Display at one or more preparation points

Additional options

- **Sound notifications** for new messages sent from the handheld terminal!
- Kitchen operation statistics
- Blocking unavailable items
- View stock of key items
- Alarm for exceeding preparation time

Virtual beeper

- Guests can easily track the status of their order on their mobile phone
- Digital guest notification eliminates the need to wait at the counter
- QR code scanning, without additional equipment





ACCESSORIES FOR
HORECA CASH REGISTERS

Self-ordering kiosk

-  Increase in average bill amount
-  Reduced waiting time
-  Fewer ordering errors
-  * Savings on labor costs



Experiences from global chains have proven an **increase in sales of up to 20%** through digital applications compared to orders **taken directly by staff at the checkout.**



Some of the ordering kiosk options:

- ✓ Multilingual menu support
- ✓ Integration with kitchen and customer screens
- ✓ Integration with loyalty systems
- ✓ Back-office configuration for menu customization to increase sales



"Koykan conducts its business to the highest standards, from the freshness of ingredients to delicious and healthy dishes and the highest level of our customer service. The user experience is extremely important to us, which is why we introduced Monrije kiosks for ordering food and drinks, through which, at our location in Arena Center in Zagreb alone, we record over 60% of the total number of orders. At the same time, the average amount that our customers spend through kiosks is 12% higher compared to other forms of ordering, which shows that customers are more informed and motivated when ordering through kiosks."

Marko Gnjidić, Franchise Director at Koykan Group



Integrations for cash registers and back office

Integrations for order management and billing

- ✓ **Delivery:** Taking orders from delivery platforms and other in-store ordering applications



- ✓ **Online shop:** Taking orders from the online shop for easy payment

- ✓ **Cashlogy:** Integration with a machine that accepts and returns cash for stand-alone orders and billing



- ✓ **E-invoice:** Mandatory digital invoicing for public purchasers with advantages such as secure sending and archiving

- ✓ **QR code price list:** Price list linked to your cash register. Automatically updated when prices change and new items are added



FREE

Scan the QR code and try the free QR price list!



- ✓ **Premium QR price list:** Want a custom design, photos, etc.? Find a partner solution on page 17



- ✓ **Additional payment methods:** Support for methods like Aircash and KeksPay for greater flexibility



Integrations for business systems and administration

- ✓ **ERP system:** Direct integration with accounting software to eliminate errors and reduce paperwork
- ✓ **Thor manufacturing:** Integration with the manufacturing and wholesale module. Monitor the manufacturing of your own food and beverages through the warehouse of raw materials and finished products
- ✓ **B2B:** Automatic exchange of invoices and orders with wholesalers for more efficient operations

Ba-com trgovina

Bijelić Co.

Duo promet

Magma

Metro

Moni Trade

Ka003

Ogulin „047“

Pert

PJ Gastro Diskont

Premium Distribucija

Roto dinamic

Teri-trgovina

Tia partner

- ✓ **Hotel systems:** Guest consumption in the restaurant or at the pool is charged to the room number or to the specific person in the room. Sales data by cost center with an advanced PMS such as Opera



FREE

NEW

eB2B:

New module in Remaris and Smart for the integration of any supplier into inventory. Simplification of bookkeeping due to paired receipts and invoices.

REMARIS

SMART

Integrations for operational control and security

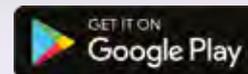
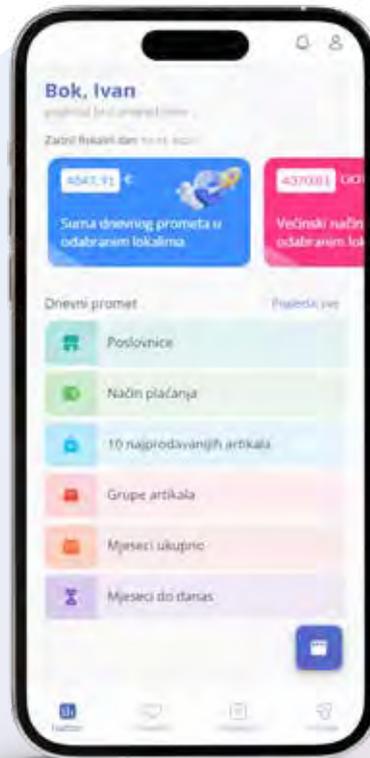
- ✓ **Cameras:** Add invoice or order information to videos for added security
- ✓ **Passage systems:** Restricting access (parking, toilets) by printing codes on receipts
- ✓ **Beverage dispensing systems:** Comparison of dispensed and charged drinks, and blocking dispensing without recording



ACCESSORIES FOR HORECA CASH REGISTERS

Mobile applications

- ✓ Complete insight into the business at any time and from any location
- ✓ Tracking turnover, best selling items, reports, and receipts on your smartphone
- ✓ Comparison of turnover with previous periods and control of open tables and issued invoices live
- ✓ Possibility to revoke the right to cancel waiters and receive cancellations via mobile phone



Monri Radio

- ✓ **Diverse offer:** 12 channels/music genres for every situation
- ✓ **Music only:** No commercials, shows, and other non-musical content
- ✓ **Always up to date:** Daily refreshed playlists with new and popular hits
- ✓ **Easy integration:** The radio is activated on the existing cash register, with no additional costs
- ✓ **Easy activation:** Contact a sales representative for activation

RELIABLE HARDWARE FOR
THE HOSPITALITY INDUSTRY

Partner Tech



DIANA

Compact 15.6" POS, fanless and equipped with extensive modules, ideal for retail and the hospitality industry! Outstanding design: its slim bezel fits perfectly into any environment.



GRACE

The latest Partner tech All-in-one touchscreen cash register represents optimization according to the new "process-architecture-optimization" model, providing high power while saving energy.



AUDREY II

Meet the new Audrey for Windows 11, equipped with more processing power, an updated design, an ultra-thin bezel, an optically bonded touchscreen, and more.

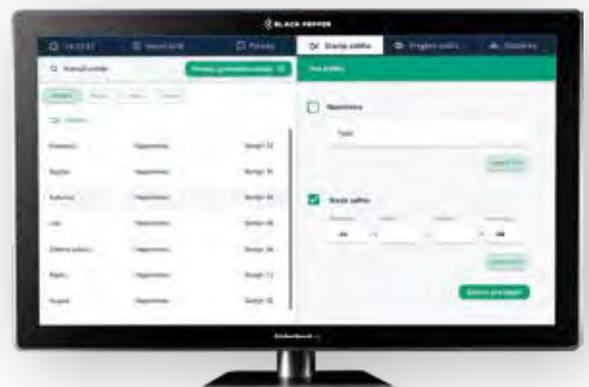
SP-635BZ

An optimal POS terminal in terms of cost-effectiveness and high-quality performance. Flexible modular design with the option to connect an additional display. Front panel resistant to dust and liquids (IP65). The device is suitable for wall mounting (VESA) - wide tilt angle.



BLACK PEPPER LITE (KITCHEN DISPLAY)

Industrial quality kitchen screen designed for 24/7 operation, with metal housing and fanless. Waterproof, easy to clean, and the 6H front glass ensures durability and longevity.





RELIABLE HARDWARE FOR THE HOSPITALITY INDUSTRY

Orderman



ORDERMAN 10

- Large 6-inch visible in sunlight display for easy use in all conditions
- Integrated NFC reader enables fast and contactless payment



ORDERMAN 9

- Ordering is faster, more reliable, and easier than ever before
- Robust design and long-lasting battery for intensive hospitality conditions



MAGELLAN

- Modern and compact appearance fits perfectly into any catering environment
- Advanced professional hardware optimized for top performance in any situation

ACCESSORIES FOR
HORECA CASH REGISTERS

POS terminal for card payments

Integrated solution for hospitality providers

Monri's POS terminal provides a comprehensive solution for accepting card payments in cafés, restaurants, and at point-of-sale locations. With the ability to accept all types of cards from leading card issuers and banks on a single device, our terminal sets a new standard in hospitality.

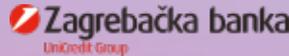


Wireless POS terminal

Wireless connection to the cash register via 4G

More information on page 3

NEW



Partner banks

Supported card brands

Key benefits of Monri's POS terminal

- ✓ **Integration with the cash register:** Transfer of the receipt amount and card type between the cash register and the POS device without manual entry
- ✓ **Integrated credit card tip:** Automatic fiscalization of the tip amount left by the guest via card. The hospitality provider selects the method of displaying the offered tip (percentage, free entry, etc.)
- ✓ **Unified reports:** All card transactions, regardless of the bank, available in a single and clear report
- ✓ **Speed and simplicity:** Error-free transactions, with fast and intuitive payment processing
- ✓ **Support and flexibility:** Customer support available during business hours and the ability to quickly add new features or payment methods



HORECA CASH REGISTERS
AND BACK OFFICE

Credit card tips

Tip integration at a new level

- The option to leave a tip is displayed on the terminal during card payment
- The tip left is automatically charged at the cash register and linked to the receipt and the waiter



The facility owner chooses the options offered to the guest

You choose the method of offering the credit card tip option to the guest, with several options:

- ✓ **Rounding up** – The guest can round up the amount of the receipt to the first higher amount
- ✓ **Predefined tip amount** – Setting a predetermined fixed amount
- ✓ **Percentage** – Calculating the tip as a percentage of the total amount of the receipt
- ✓ **Independent entry** – The guest enters the tip amount of their choice



Tips through numbers a look into 2024

70%
of tips left via a card

30%
tips left in cash

Fiscalized
10+M
euros in tips!

*Research conducted on a random sample of Remaris cash registers

HORECA CASH REGISTERS AND BACK OFFICE

Events and equipment rental

Short-term equipment rental

Daily and weekly rentals

- ✓ Events
- ✓ Concerts
- ✓ Festivals

Long-term equipment rental

- No equipment installation costs
- Equipment failure is covered by warranty



Monri Cashless system for events and resorts

- Top-up and payment via wristbands and cards for all types of events
- Offline and online mode



NEW

Wireless 4G POS terminal

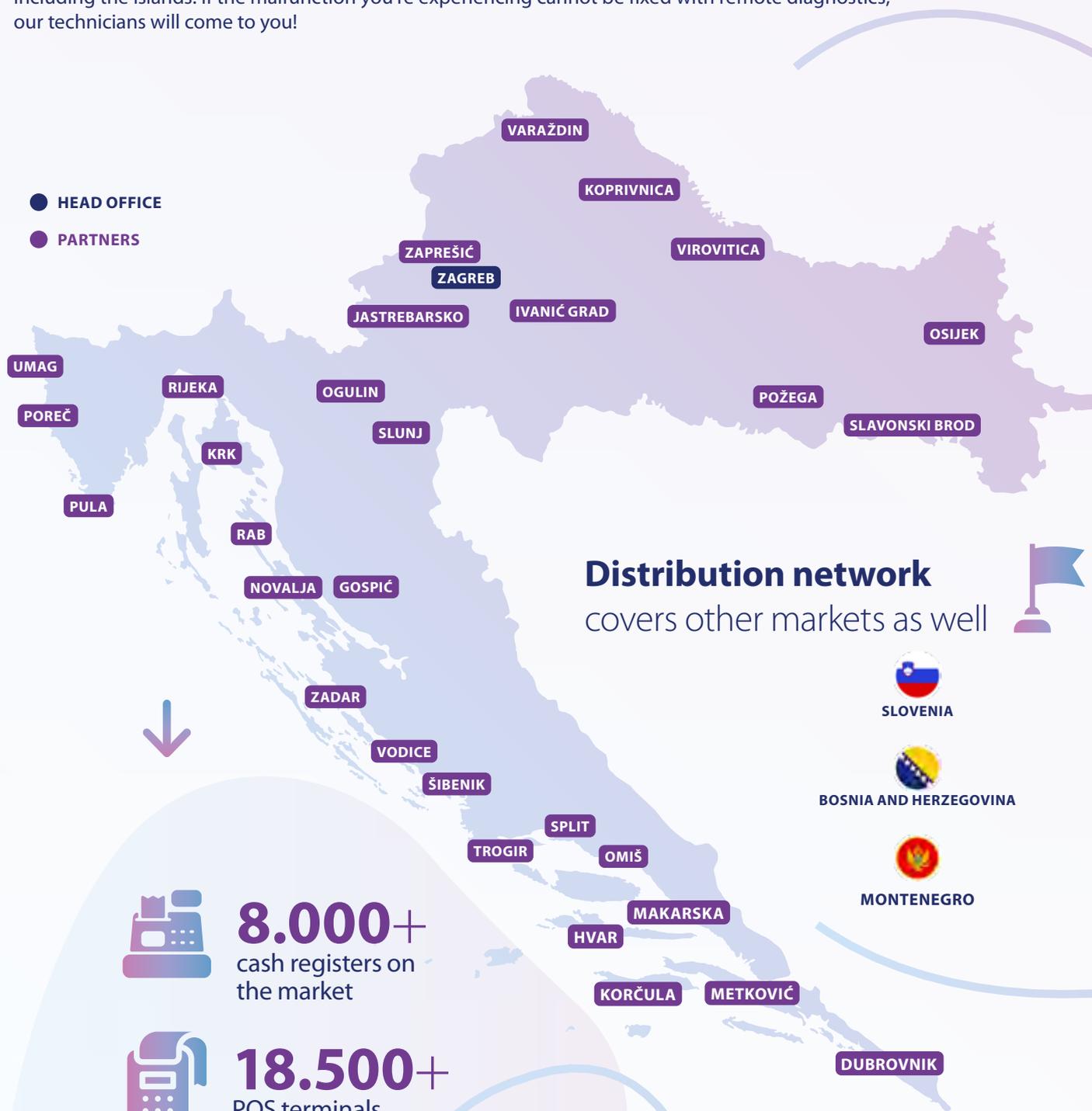
- Wireless connection to the cash register via 4G



Service and distribution network

Along with top-notch customer support, we also provide our clients with a reliable service and distribution network.

Thanks to cooperation with reliable partners, we successfully cover the entire territory of Croatia, including the islands. If the malfunction you're experiencing cannot be fixed with remote diagnostics, our technicians will come to you!



8.000+
cash registers on
the market



18.500+
POS terminals



2.500+
handheld terminals



RETAIL, WHOLESALE AND PRODUCTION

Thor - a complete software solution

Thor is a practical and comprehensive software solution that optimizes business operations of companies in retail, wholesale, and manufacturing. With additional modules for accounting and finance, as well as for document digitalization, Thor turns into a complete business management system.

Modular system

- Choose modules and add-ons that suit the needs of your shop, bakery, butcher shop or grocery store

Inventory management

- Real-time inventory control

Statistics and analytics

- Overview of key indicators for strategic decision-making

Saving time and resources

- Focus on business growth without unnecessary administrative tasks

Modules for Thor – additional value for your business

THOR.fin – Finance and Accounting

- Overview of financial data
- Quick generation of financial statements

THOR.rv – Working time tracking

- Easy tracking of employee arrivals and departures
- Customizable interfaces for precise tracking

THOR.docs – Document digitalization

- Digital document and liquidation management
- Safe and fast archive

THOR.pda – Inventory application

- Intuitive inventory management solution
- Ideal for warehouses and inventory management



NEW

← Self-service checkouts

- ✓ Ideal for the FMCG sector and small retailers
- ✓ They operate 24/7 without the need for cashiers
- ✓ Faster and more convenient shopping experience for your customers



Production module →

- ✓ Accurate calculation of product cost price
- ✓ Alignment with the actual situation in the production facilities
- ✓ Precise management of production costs, raw materials, and resources



Enhance your business operations with smart integrations

Thor enables seamless integration with various systems in order to make your business simpler and more efficient:

- **Card payment:** We recommend using Monri's POS device (read more on page 20)
- **Online shop** and online ordering systems
- **Invoice:** Secure and fast invoice sending with one click
- **Scales for weighing and labeling:** Precision in working with goods
- **Loyalty systems:** Increasing customer loyalty
- **Inventory handhelds:** Simplified inventory management
- **Accounting and BI analysis systems:** Faster and more accurate stock management





CARD FEES
FROM
1,5%
CARD FEES

CASH REGISTER FOR SMALL BUSINESSES

Mobile cash register Start

Start is a simple, flexible, and reliable cash register that facilitates the daily business of small entrepreneurs. Perfect for on-site sales, pop-up stores, or additional activities in your establishment. With an integrated printer and cloud storage, Start ensures easy invoice issuing and complete control over the business.



Installation on Windows devices:

You want Start on a bigger screen? No problem, we can install the cash register on your Windows computer.



Clear reports

- Business reports with daily and monthly views
- Automatic calculations for the PO-SD form
- Give your accountant a direct access to your back office



✓ Complete control over invoices

- **Printing regular receipts or R1** invoices on an integrated printer
- Optional sending of invoices to customers via **e-mail**
- **Automatic retrieval of data** for the R1 invoice from the EU database upon entering the PIN



✓ User-friendly

- Cash register, receipt printer, and POS terminal in one
- Ideal for entrepreneurs on the go and on the site
- Cloud storage of all data, automatic real-time backup
- Issuing invoices works even without the Internet, with subsequent fiscalization upon resuming Internet connection

✓ Secure card payment

- Accept cards without opening new bank accounts (to a business account within Croatia)
- Receive tips via card, with automatic fiscalization of card tips
- **Optional arrangement of installment payment**, all banks on the same device



Integration on Remaris, Smart and Thor

- Use Start as an additional cash register for selling ice cream, paying for parking, renting sunbeds, etc.
- With one click send data from Start to your main POS solution
- Easy transition from Start to a larger cash register if you are just starting to track inventory

Fastest cash register activation

- ✓ Short-term rental - for fairs or events!
- ✓ Long-term rental (up to 6 months) - ideal for seasonal work!
- ✓ Year-round use - the most cost-effective option!

REMARIS



SMART



START

THOR



monri

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